CUSTOMER SERVICE

Guarantee

Your product has the benefit of our manufacturer's guarantee which starts from the date of purchase. This guarantee only applies in the United Kingdom and Republic of Ireland.

Activating Your Guarantee

Registering your guarantee is quick and simple. To ensure your product is covered, please register online .

Scan the QR code to activate your guarantee now or call 0800 5978551 within 30 days of purchase (UK only).

What is Covered:

- The guarantee applies solely to the original installation under normal use.
- The product must be installed and maintained in accordance with the instructions given in this guide.
- Servicing must only be undertaken by us or our appointed representative.
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date.
- For shower fittings or consumable items we reserve the right to supply replacement parts only.

The guarantee does not cover:

- Call out charges for non product faults (such as damage or performance issues arising from incorrect installation, improper use, inappropriate cleaning, lack of maintenance, build up of limescale, frost damage, chemical attack, corrosion, system debris or blocked filters) or where no fault has been found with the product.
- Water or electrical supply, waste and isolation issues.
- Routine maintenance or replacement parts to comply with the requirements of Building / Plumbing / Electrical Standards or Schemes.
- Compensation for loss of use of the product or consequential or indirect loss of any kind.
- Damage or defects caused if the product is repaired or modified by persons not authorised by us or our appointed representative.
- Accidental or wilful damage.
- Products purchased ex-showroom display.
- Disinfection or descaling to reduce bacterial growth or contamination.

What to do if something goes wrong

If your product is not working correctly please refer to this manual for fault diagnosis and to check that it is installed and commissioned in accordance with our instructions. If this does not resolve the issue, our Customer Services team are here to help get you back up and running. To help us solve your problem quickly, please have your product name, power rating (if applicable) and date of purchase to hand.

Visit www.mirashowers.co.uk

Visit our website to register your guarantee, book a service visit, diagnose faults and purchase products.

Spares and Accessories

We stock a full range of spare parts and fittings and are all available to purchase either online or over the phone. Our online spare parts selector tool will help you quickly and easily identify the spare part for your product.

Visit www.mirashowers.co.uk/parts-accessories

Replacements and Repairs

In the unlikely event that your product needs a repair, our nationwide repairs and installation team are here to help. You can book a convenient date and time online.

Scan the QR code to book a service visit now or visit www.mirashowers.co.uk/support/repair-services/repair-service

We also offer a comprehensive replacement service for when your product needs a little refresh, visit our website or contact our team for more information on our replacement services.

Help us improve

Your experience is important to us and your review (whether good, bad or otherwise) will be posted on Trustpilot.com immediately to help other people make more informed decisions.

Visit uk.trustpilot.com/review/www.mirashowers.co.uk

Need to get in touch?

UK

T: 0800 001 4040
E: askus@mirashowers.com
www.mirashowers.co.uk

Eire

T: 01 531 9337
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www.mirashowers.ie

Mira is a registered trade mark of Kohler Mira Limited.

The company reserves the right to alter product specifications without notice.

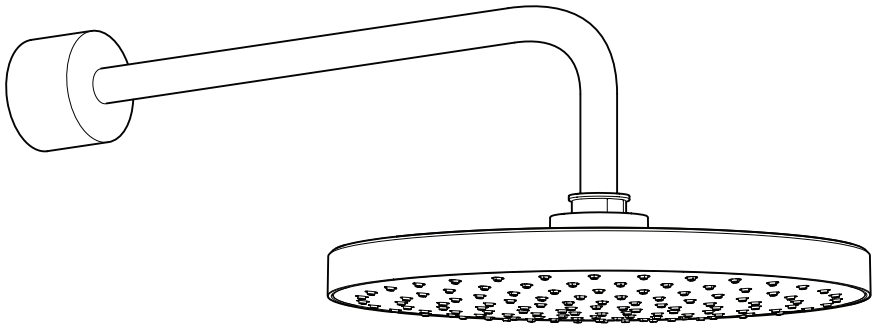
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93631, La Plaine Saint-Denis,
France

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Mira Beat 200 mm Deluge Overhead (1799.001 - Chrome)
Mira Beat 200 mm Deluge Overhead (1799.002 - White)
Mira Beat 250 mm Deluge Overhead (1799.003 - Chrome)
Mira Beat 250 mm Deluge Overhead (1799.004 - White)
Mira Wall-fed Fixed Head Arm (1799.005)
Mira Signature 250 mm Deluge Overhead (1981.019 - Chrome/Black)



These instructions must be left with the user

Installation and User Guide

Showering perfection

mira SHOWERS

INTRODUCTION

Thank you for purchasing a quality Mira product. To enjoy the full potential of your new product, please take time to read this guide thoroughly, having done so, keep it handy for future reference.

These shower fittings are designed to give a satisfactory shower over a range of pressures between 0.1 and 5.0 bar.

The Mira Shower Fittings have been designed for domestic use only, Mira Showers guarantee the fittings against any defect in materials or workmanship for a period of one year from the date of purchase.

For non-domestic installations, Mira Showers guarantee the fittings against any defect in materials or workmanship for a period of one year from the date of purchase.

For terms and conditions, refer to the back cover of this guide.

INSTALLATION

General

1. Make sure that the shower fittings are installed by a competent installer.
2. Installations must comply with Water Regulations (Bye-Laws, Scotland), and any other Local Regulations and Building Regulations in force at the time of installation.
3. Before installation carefully inspect the new fixture for any signs of damage.
4. The shower fittings should be positioned at a convenient height for all the family and so that the deluge head will discharge down the centre of a bath or shower cubicle. Position the deluge head to spray across rather than towards the opening of the cubicle (if applicable) and also away from the shower control.
5. Special consideration should be given to the fixing arrangements when installing onto a dry lined, stud partition, shower cubicle or laminated panel wall structures. Installers may wish to obtain alternative proprietary cavity fixings, or choose other options, however, these methods of fixing are beyond the scope of this guide.

Install the Shower Arm and Showerhead

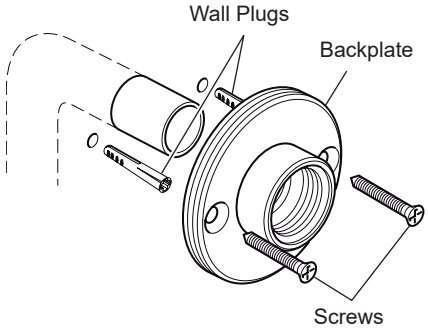
The shower arm and showerhead must be fitted after the installation of the shower control and the outlet pipe must protrude 18 mm (± 2 mm) from the finished wall surface. The outlet pipe must be fitted at a suitable height and so that the showerhead will discharge down the centre of a bath or shower cubicle.

1. Mark the positions of the backplate fixing holes.

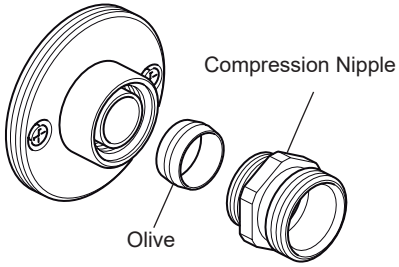
   Caution! Be aware of hidden pipes or cables.
2. For solid walls drill the fixing holes for the backplate with a 6 mm drill and insert the wall plugs (supplied). For other types of wall structure alternative fixings may be required (not supplied).

   Caution! Take care not to drill into hidden pipes or cables.
3. Carefully fit the backplate over the outlet pipe and secure with the fixing screws (supplied).

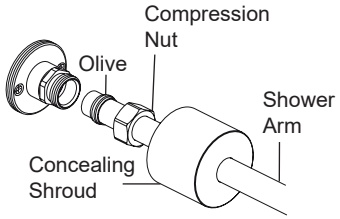
   Caution! Take care not to damage the 'O' Seal in the back of the backplate.



4. Fit the olive and compression nipple over the outlet pipe and tighten the compression nipple.



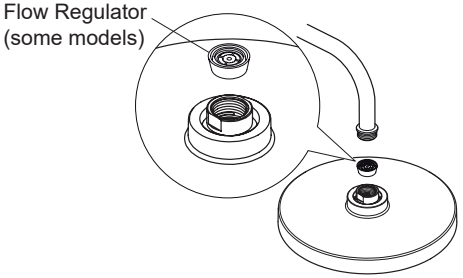
5. Fit the concealing shroud onto the shower arm.
6. Fit the compression nut and olive onto the shower arm.
7. Fit the shower arm into the compression nipple and tighten the compression nut.



8. Hand tighten the concealing shroud onto the backplate.
9. Screw the overhead onto the shower arm, if necessary fit the flow regulator.

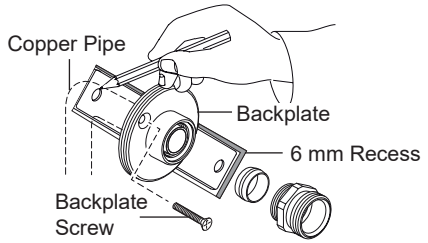
   Important! Certain mixing valves may have flow regulators, refer to your shower control installation and user guide for details.

   Caution! The shower arm is not designed to take weight, therefore care needs to be taken when installing the showerhead.



Alternative Installation procedure using the wallplate

1. Loosely screw the backplate to the wallplate with the two backplate screws provided.
2. Place the wallplate and backplate assembly over the copper pipe.
3. Mark the position of the wallplate and its fixing holes on the wall.



4. Remove the screws and backplate from the wallplate.
5. Drill the two backplate fixing holes, if necessary make a recess approximately 6 mm deep to accept the wallplate. Plug the two fixing holes.
6. Place the wallplate over the copper pipe and fix to the wall with the two wallplate screws.
7. Temporarily fit the two backplate screws to the wallplate. This will prevent the holes from becoming blocked with plaster and grout.
8. Finish the surface of the wall as required ensuring the pipework is protruding by 18 mm ± 2 mm.
9. Remove the two backplate screws.
10. Place the backplate against the finished wall surface and use the two backplate screws supplied to fix the backplate to the wallplate.
11. Follow steps 4 - 9 from previous section to complete the shower arm installation.

MAINTENANCE

Cleaning

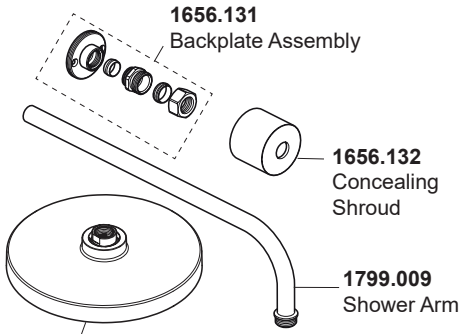
Warning! Many household cleaners contain abrasive and chemical substances, and should not be used for cleaning plated or plastic fittings.

These finishes should be cleaned with a mild washing up detergent or soap solution, and then wiped dry using a soft cloth.

Use your thumb or a soft cloth to wipe any limescale from the soft nozzles and the front surface of the showerhead spray plate.

Do not use descalents on this product.

SPARE PARTS



1799.008
Mira Beat 250 mm Showerhead - Chrome

1799.007
Mira Beat 200 mm Showerhead - Chrome

1799.012
Mira Beat 250 mm Showerhead - White

1799.011
Mira Beat 200 mm Showerhead - White

1981.019
Mira Signature 250 mm Showerhead - Chrome/Black