

Homeowners Guide

Bidet Seat

Record your model number: _____

KOHLER®

Thank You for Choosing KOHLER

Need help? Contact our Customer Care Center.

- Email: indiacustomercare@kohler.com
- Call: 1800-103-2244

Warranty

This product is covered under the **KOHLER® India Sanitaryware and Bathing Products Limited Warranty**, found at kohler.co.in/warranty. For a hardcopy of warranty terms, contact the Customer Care Center.

IMPORTANT SAFEGUARDS AND PRECAUTIONS

READ ALL INSTRUCTIONS BEFORE USING

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

-  **DANGER: Risk of electric shock.** Connect only to a circuit protected by a Residual Current Device (RCD).
-  **WARNING: Risk of electric shock.** Disconnect the power before servicing.
-  **WARNING: Risk of personal injury.** RG-3 UV radiation emitted from this device. Unintended use of the device, or damage to the housing, may result in exposure to ultraviolet radiation. Skin or eye injury could result. Avoid exposure of eyes and skin to unshielded lamp. Always be certain the lamp is off before opening the protective cover.
-  **CAUTION: Risk of personal injury.** Replacement of the UV lamp must only be performed by qualified service personnel. The UV lamp cover has an interlock to reduce the risk of excessive ultraviolet radiation. Do not bypass the interlock. Reinstall the interlock after servicing.
-  **CAUTION: Risk of product damage.** Do not install this product in a location exposed to excessive moisture where condensation might form on the product surface. Provide adequate ventilation when bathing to avoid damage to the electronic components due to high humidity levels.
-  **CAUTION: Risk of product damage.** Do not supply electrical power to the unit until the plumbing installation work has been completed, as it may cause the product to malfunction.
-  **CAUTION: Risk of product damage.** Do not apply excessive force to the spray wand.
-  **CAUTION: Risk of property or product damage.** Pushing or pulling on the water connection may cause water leakage.
-  **CAUTION: Risk of product damage.** In areas where water may freeze in the pipes, make arrangements to keep the pipes warm. Any water remaining in the seat may freeze during winter storage. Allow the unit to warm to room temperature before reinstalling or using.

NOTE: This product contains thermal protectors that may trip during storage or transportation in warm conditions, causing the unit to not operate. Allow the unit to cool to room temperature before installation or operation.

 **WARNING: To reduce the risk of electrocution:**

Do not place or store this product where it can fall or be pulled into a bath or sink.

Do not place in or drop into water or other liquid.

Do not reach for a product that has fallen into water. Unplug immediately.

 **WARNING: To reduce the risk of burns, electrocution, fire, or injury to persons:**

Close supervision is necessary when this product is used by or near children, the elderly, or invalids. Do not allow the product to be used as a toy. Adjust the temperature of the seat for the elderly, those who are incapacitated, or persons with sensitive skin.

This device is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are under the supervision of or receive training for the use of the device by a person responsible for their safety. Children under three years of age shall not use this device. Children should be supervised to ensure that they do not play with the device. Cleaning and user maintenance shall not be made by children without supervision.

Use this product only for its intended use as described in this manual. Only use attachments recommended by Kohler Co.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Keep the cord away from heated surfaces.

Never block the air openings of the product. Keep the air openings free of lint, hair, and the like.

Never use while sleeping or drowsy.

Never drop or insert any object into any opening or hose.

Do not use outdoors or operate where aerosol spray products are being used or where oxygen is being administered.

Connect this product to a properly grounded outlet only. See the "Grounding Instructions" section.

The use of this product is a supplement to and not a substitute for standard infection control practices; users must continue to follow all current infection control practices, including those related to the cleaning and disinfection of environmental surfaces.

SAVE THESE INSTRUCTIONS

Grounding Instructions

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an electrical outlet that is properly installed and grounded.



DANGER: Risk of electric shock. Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

Check with a qualified electrician or service personnel if the grounding instructions are not completely understood, or if in doubt whether the product is properly grounded.

This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided — if it will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the connection should be made by qualified service personnel.

Do not use an extension cord with the product.

Remote Control Setup

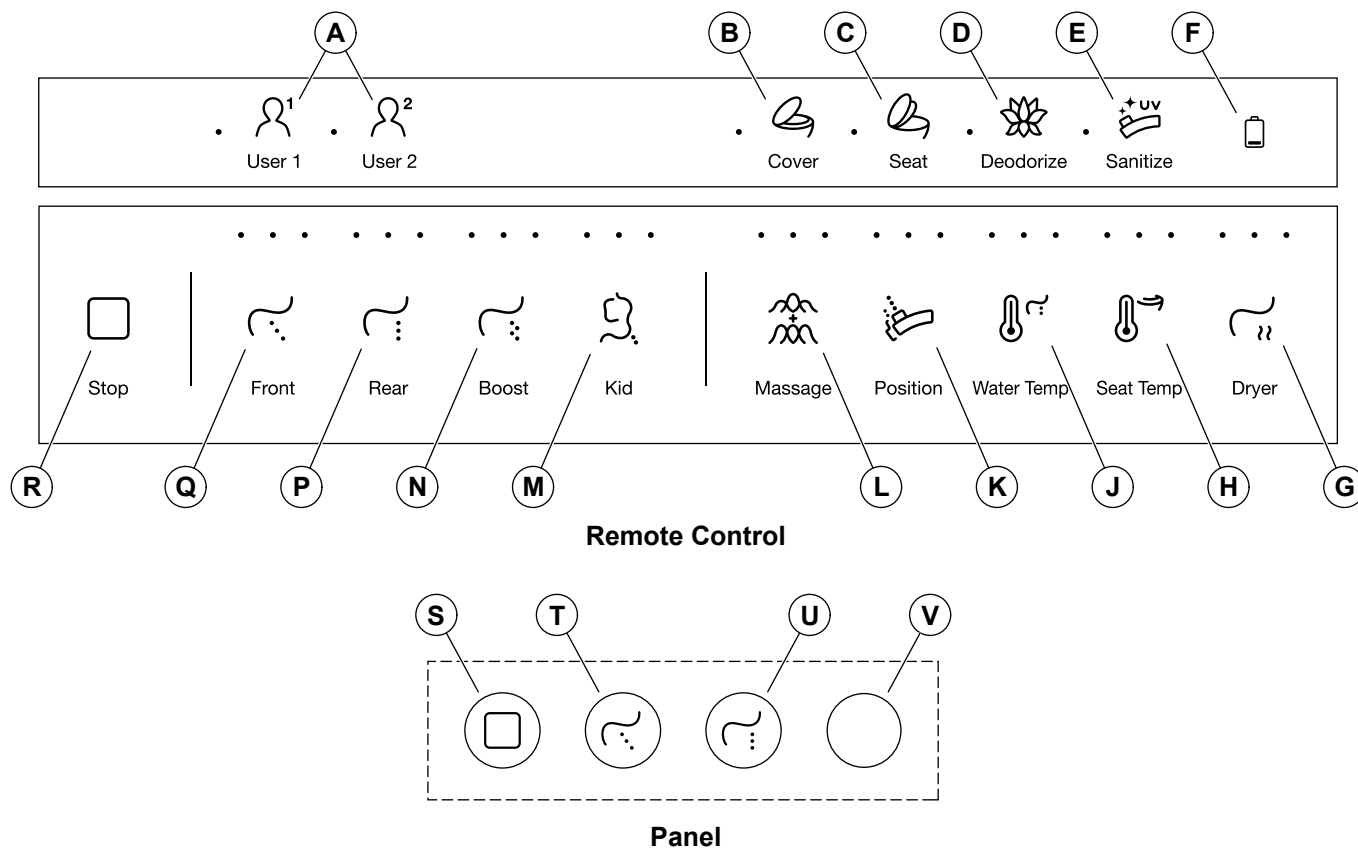
NOTE: A remote control must be paired with the toilet seat before use. The included remote control should already be paired with your seat. If a replacement remote control is required, follow the instructions below to pair with your seat.

NOTE: Only one remote control can be paired with the toilet seat at a time.

NOTE: The remote control cannot be paired while the toilet seat is occupied.

- ☐ Verify that four AA batteries are installed correctly in the remote control. Refer to the “Replacing the Batteries” section.
- ☐ Move the new remote control near the toilet seat.
- ☐ Verify that all other remote controls have been removed from the seat area.
- ☐ Press and hold the **“Dryer”** icon until the icon blinks.
- ☐ Simultaneously press and hold the **“Front”** and **“Rear”** icons on the seat until a beep is heard.
- ☐ When the **“Dryer”** icon on the remote control stops blinking, the remote control has been paired.

Directions For Use



NOTE: The seat features can be controlled using the panel on the seat or the remote control. For a KOHLER Konnect® product, download the KOHLER Konnect App to control the seat features.

NOTE: For features with multiple settings, press the icon to move the setting one level higher. If the feature is set at the highest level, pressing the icon will deactivate the feature or adjust it to a lower setting. The last setting used will be saved for the next use.

NOTE: Verify that four AA batteries are installed correctly in the remote control.

(A) - User 1 and User 2: The presets allow two users to save their feature settings. When “User 1” or “User 2” is selected, the saved preferences will activate. Refer to the “User Presets” section.

(B) - Cover: With the seat unoccupied, press to open or close the seat cover.

(C) - Seat: With the seat unoccupied, press to raise or lower the seat.

(D) - Deodorize: Press to activate the deodorizer. Press the “Stop” icon to deactivate.

(E) - Clean: With the seat cover down, press to run the UV cleaning cycle on the wand. Lift the seat cover to end the cleaning cycle.

(F) - Battery Indicator: Shows the status of the battery charge. When the icon flashes, the batteries need to be replaced. Refer to the “Replacing the Batteries” section.

(G) - Dryer: Press to activate the dryer. Press again to increase the air temperature. There are five settings.

(H) - Seat Temp: Press to adjust the heated seat temperature. There are five settings.

(J) - Water Temp: Press to adjust the water spray temperature. There are five settings.

(K) - Position: When a wash feature is active, press the icon to adjust the wand position. There are five settings.

(L) - Massage: When a wash feature is active, press the icon once to oscillate the wand back and forth. Press again to pulsate the water flow. Press a third time to oscillate and pulsate simultaneously. Press again to stop the feature.

(M) - Kid: Press to run gentle wash settings for a child. This mode fully extends the wand and sets the water pressure to low. Press the icon again to adjust the water pressure.

(N) - Boost: Press to activate the boost wash feature and adjust the boost wash water pressure. There are five settings.

(P) - Rear: Press to activate the rear wash feature and adjust the rear wash water pressure. There are five settings.

(Q) - Front: Press to activate the front wash feature and adjust the front wash water pressure. There are five settings.

(R and S) - Stop: Press to stop any activated wash features or the dryer.

(T) - Front: Press to activate the front wash feature.

(U) - Rear: Press to activate the rear wash feature.

(V) - Low Light Sensor: Senses low light levels and turns the nightlight ON.

User Presets

NOTE: The presets allow two users to save their feature settings. When “User 1” or “User 2” is selected, the saved preferences will activate.

NOTE: User presets will reset when the batteries are replaced in the remote control.

Setting the User Presets

- ☐ While seated, adjust the seat features to your preferences.
- ☐ Press and hold the “User 1” or “User 2” icon for 3 seconds to save activated features at the current settings.
- ☐ To change a user preset, adjust the seat features as desired while the preset is in use. Press and hold the “User 1” or “User 2” icon for 3 seconds to save the preset with the new preferences.

Using the User Presets

- ☐ While seated, press the “User 1” or “User 2” icon to activate saved features and settings.
- ☐ If the “User 1” or “User 2” icon is pressed while the seat is not occupied, the seat will gradually (approximately 2 minutes) change to the preset temperature.
- ☐ If the seat features are changed while “User 1” or “User 2” is selected, the new settings will be saved for that user preset.

Enable/Disable Automatic Features

NOTE: The seat features can be enabled or disabled using the remote control or the KOHLER Konnect App. For App control, download KOHLER Konnect to your device and follow the on-screen instructions.

Deodorizer

- ☐ Press and hold the **“Deodorize”** icon on the remote control until the icon blinks. Release and press the icon again.
- ☐ A short beep indicates that the feature is enabled. A long beep indicates that the feature is disabled.

Cover Open/Close

- ☐ When enabled, the seat cover automatically opens when the toilet is approached.
- ☐ Press and hold the **“Cover”** icon on the remote control until the icon blinks. Release and press the icon again.
- ☐ A short beep indicates that the feature is enabled. A long beep indicates that the feature is disabled.

Automatic UV Cleaning

- ☐ Press and hold the **“Clean”** icon on the remote control until the icon blinks. Release and press the icon again.
- ☐ A short beep indicates that the feature is enabled. A long beep indicates that the feature is disabled.

Automatic Seat/Water Temperature

- ☐ When enabled, the seat temperature and water temperature automatically adjust according to the room temperature.
- ☐ Press and hold the **“Water Temp”** icon on the remote control until the icon blinks. Release and press the icon again.
- ☐ A short beep and short nightlight blink indicates that the feature is enabled. A long beep and long nightlight blink indicates that the feature is disabled.

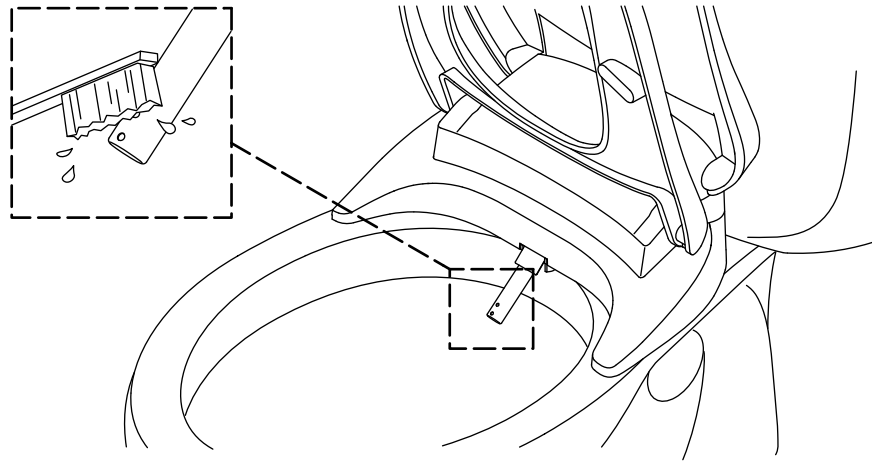
Nightlight

- ☐ Press and hold the **“Front”** icon on the remote control until the icon blinks. Release and press the icon again.
- ☐ A short beep indicates that the feature is enabled. A long beep indicates that the feature is disabled.

Energy Save

- ☐ When enabled, the seat conserves energy by reducing the heated seat temperature when the seat is not in use. When disabled, the seat will remain at its set level even when not in use.
- ☐ Press and hold the **“Seat Temp”** icon on the remote control until the icon blinks. Release and press the icon again.
- ☐ A short beep and short nightlight blink indicates that the feature is enabled. A long beep and long nightlight blink indicates that the feature is disabled.

Cleaning the Spray Wand

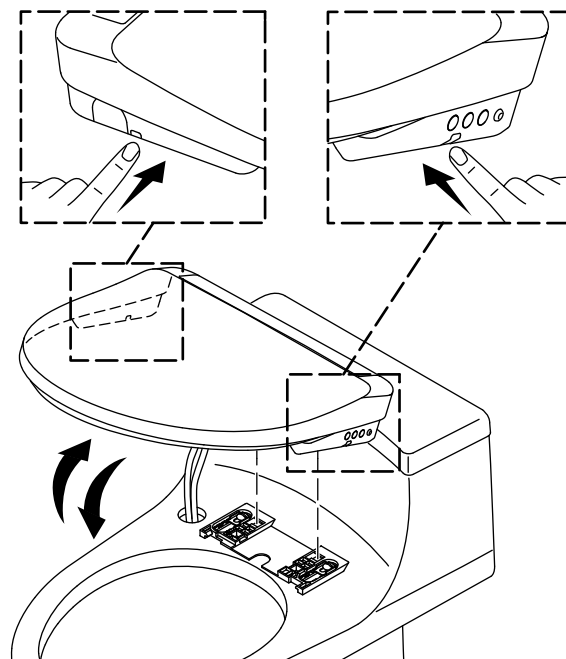
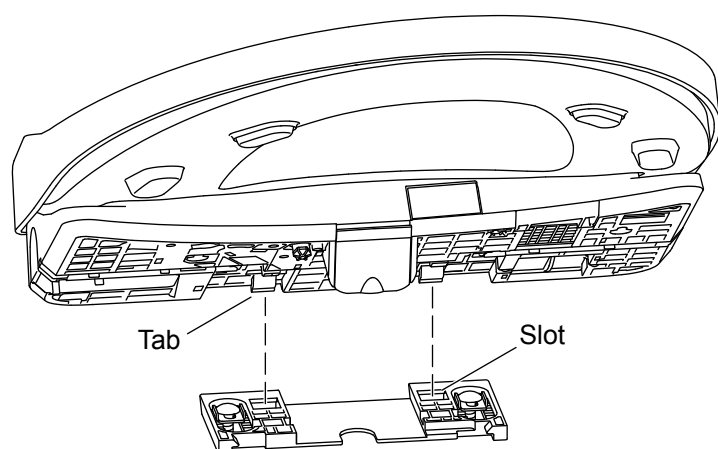


NOTE: The spray tip on the wand can become clogged over time with mineral deposits from the water. The spray wand should be cleaned when there is a reduction in spray performance.

NOTE: The spray wand can only be extended for cleaning when the seat is not activated or occupied.

- ☐ Raise the lid and seat.
- ☐ Press and hold the **“Position”** icon on the panel to extend the wand forward for cleaning.
- ☐ Clean the spray wand with a soft-bristled brush and hot water.
- ☐ Press and hold the **“Position”** icon again to retract the wand.

Removing the Seat



IMPORTANT! When removing the seat for cleaning, take care to avoid tension on the hose connections.

For Cleaning

- ☐ Press and hold the release buttons on each side of the seat.
- ☐ Tilt the seat up and lift off of the mounting bracket. Avoid tension on the hose connections.
- ☐ Clean the area as needed.

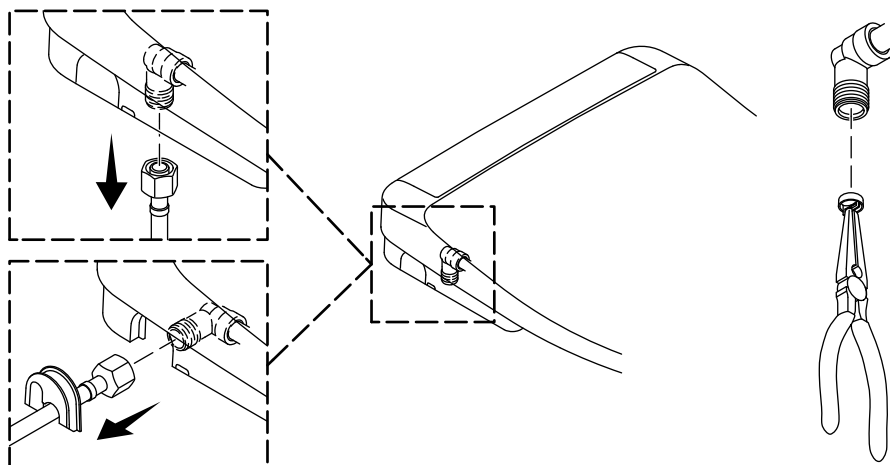
For Servicing

- ☐ Turn OFF the water at the supply stop.
- ☐ Flush the toilet to relieve water pressure.
- ☐ Unplug the power cord from the electrical outlet.
- ☐ Disconnect the water supply hose from the T-valve.
- ☐ Press and hold the release buttons on each side of the seat.
- ☐ Tilt the seat up and lift to remove.

Reinstall the Seat

- ☐ Insert the tabs on the seat into the slots on the mounting bracket.
- ☐ Press and hold the release buttons on each side of the seat while tilting the seat down in place.
- ☐ Once the seat is pressed down fully, release the buttons.
- ☐ Verify that the seat is securely engaged with the mounting bracket. When the seat is properly engaged, the buttons will be fully depressed.
- ☐ If applicable, reconnect the water and electrical supplies.

Cleaning the Filter Screen

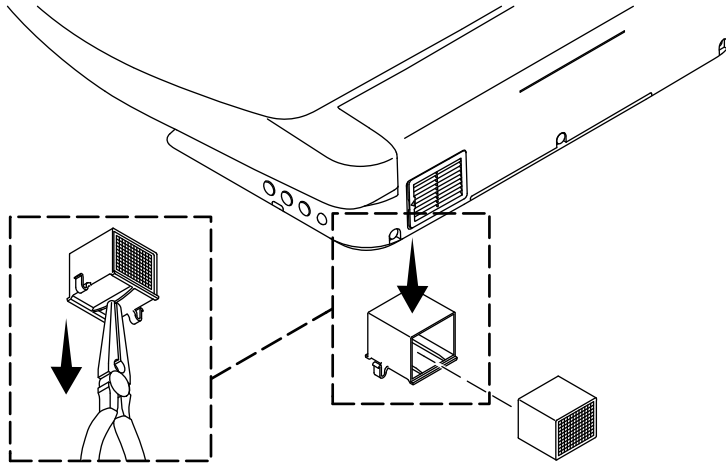


⚠ CAUTION: Risk of product damage. Do not cross-thread the hose connection to the inlet.

NOTE: Clean the filter screen every 6 months or when there is a reduction in the maximum water flow from the spray wand.

- ☐ Turn OFF the water at the supply stop.
- ☐ Flush the toilet to relieve water pressure.
- ☐ Unplug the power cord from the electrical outlet.
- ☐ Disengage the seat from the mounting bracket. Refer to the “Removing the Seat” section.
- ☐ Disconnect the water line from the white inlet port on the seat.
- ☐ Using long-nosed pliers, carefully remove the filter screen from the inlet.
- ☐ Clean the filter screen with a soft-bristled brush.
- ☐ Reinstall the filter screen.
- ☐ Reconnect the water line to the inlet, one-quarter turn past hand-tight.
- ☐ Reinstall the seat.
- ☐ Plug the power cord into the electrical outlet.
- ☐ Turn ON the water supply.
- ☐ Check all connections for leaks, and make adjustments as needed.

Replacing the Deodorizer

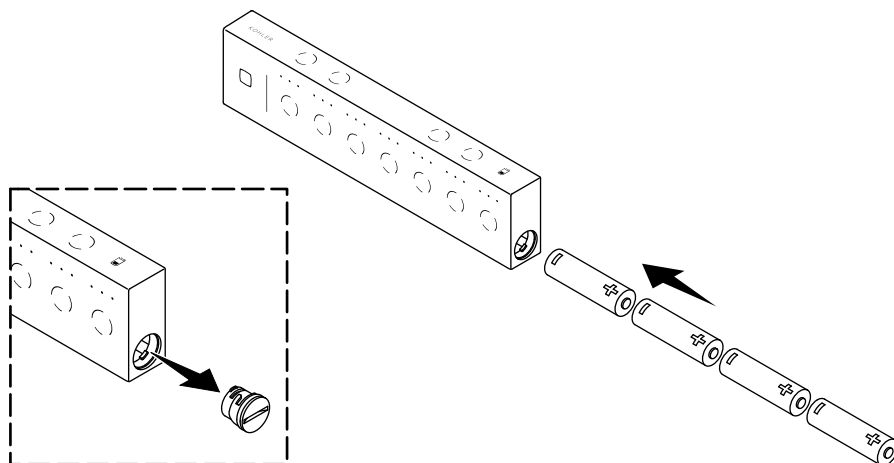


CAUTION: Risk of product damage. To prevent damage to internal components during deodorizer block replacement, do not insert fingers or other objects into the deodorizer cavity.

NOTE: Replace the deodorizer every 2 years or when the deodorizing performance decreases.

- ☐ Disengage the seat from the mounting bracket. Refer to the “Removing the Seat” section.
- ☐ Carefully remove the deodorizer housing from the seat.
- ☐ Remove the deodorizer block from the housing.
- ☐ Insert the new deodorizer block into the housing.
- ☐ Reinstall the housing into the seat.
- ☐ Reinstall the seat.

Replacing the Batteries



- ☐ Remove the remote control from the docking station.
- ☐ Remove and retain the cap to the battery compartment.
- ☐ Remove the batteries.
- ☐ Install the replacement batteries, oriented as shown.
- ☐ Reinstall the cap to the battery compartment.
- ☐ Place the remote control on the docking station.

Troubleshooting

This troubleshooting guide is for general aid only. A Kohler Co. Authorized Service Representative (ASR) or qualified electrician should correct any electrical problems. For warranty service, contact your dealer or wholesale distributor, or contact the Customer Care Center using the information located in the front of this manual.

Start Up

When electrical power is connected to the toilet seat, the seat will automatically go through a start-up sequence. The sequence includes wand movement, water line purge, and nightlight blinks (if equipped). The toilet seat will go silent when the start-up sequence is complete.

If the seat does not function correctly upon completing the start-up sequence, or fails to start, contact the Customer Care Center using the information located in the front of this manual.

Cleansing Features Troubleshooting

Symptoms	Probable Cause	Recommended Action
1. Low or no water flow.	A. The water supply to the seat is not turned ON. B. The filter screen is clogged. C. The water pressure for front or rear wash is at the lowest setting.	A. Turn ON the water supply to the seat. B. Clean or replace the filter screen. Refer to the "Cleaning the Filter Screen" section. C. Press the " Front " or " Rear " icon to adjust the water pressure to a higher setting.
2. The seat features do not work.	A. A power failure has occurred. B. The power cord is unplugged from the electrical outlet. C. The Ground-Fault Circuit-Interrupter (GFCI) or Residual Current Device (RCD) is tripped. D. The user is not detected by the seat sensor.	A. Wait until power is restored. B. Plug the power cord into a GFCI or RCD electrical outlet. C. Reset the GFCI or RCD. D1. Shift your position on the seat. The sensor is located near the front of the seat. D2. Children may be too small to be detected by the sensor.
3. Water stops flowing from the spray wand before cleansing is complete.	A. Cleansing automatically stops several minutes after pressing a spray icon. B. The user shifted position and is no longer detected by the seat sensor.	A. Press the " Front " or " Rear " icon to restart cleansing. B. Shift your position on the seat. The sensor is located near the front of the seat.
4. The seat is loose.	A. The mounting plate fasteners are loose.	A. Tighten the fasteners. Refer to the Installation Instructions.

Remote Control Troubleshooting

Symptoms	Probable Cause	Recommended Action
1. The remote control does not turn on.	A. The batteries are not properly installed. B. The batteries need to be replaced.	A. Reinstall the batteries. Refer to the "Replacing the Batteries" section. B. Replace the batteries. Refer to the "Replacing the Batteries" section.

Symptoms	Probable Cause	Recommended Action
2. The remote control does not connect to the seat.	A. The remote control is too far from the seat to receive a signal. B. The remote control is not paired with the seat.	A. Move the remote control closer to the seat to regain a connection. B. Pair the remote control to the seat. Refer to the “Remote Control Setup” section.

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